

NETOP™

# RemoteControl

## Secure Remote Management and Support

Why do over half of Fortune 100 companies use Netop Remote Control? Because security matters. Netop is the most secure, trusted and scalable remote solution on the market today. We've been helping customers grow their enterprises with secure remote control and support for workstations, servers, embedded systems and mobile devices for over 25 years.

### Because Security Matters

No other company has more experience securing remote connections for businesses. Integrate Netop with your existing security scheme and authenticate users with Windows authentication, Directory services via LDAP, RSA SecurID and local or remote login with Smart Cards.

### Security Compliance Ready

Regulatory compliance and the high cost of security breaches is a challenge for businesses. Choose Netop for the flexibility and security you need to meet and exceed the toughest security requirements including PCI, ISO, FIPS and HIPPA.

### The Remote Control Experts

We provide the widest range of operating system support and authentication options of any remote solution. We are the experts in enterprise remote support and no one knows more about about helping your business achieve secure remote access.

### Consolidation Saves You Money

Save valuable resources by consolidating less secure remote tools into one centralized, secure solution. Netop not only saves your company money and valuable training resources, it also lowers your risk by keeping security practices intact throughout your organization.

### Manage Access - Lower Risk

Access to your servers by your off-site staff or external consultants can be a threat to your efforts to maintain security compliance. Netop gives you centralized granular control over access rights regardless of the user's location, as well as detailed audit trails.

#### BENEFITS

- **Secure remote control compliant with current security standards**
- **Less staff time spent on solving support issues, reduced travel time and rapid ROI**
- **Wide range of platforms supported for all internal staff, external users and your mobile workforce**
- **Easily scalable to thousands of workstations with fast installation**
- **Lower your liability by protecting sensitive data**
- **Detailed audit trails and session recordings**

# FEATURES & BENEFITS

*“Outstanding performance”... many security features ... wide platform support ... the most complete remote control/management solution”.*

- NETWORK COMPUTING



## **Advanced Remote Control and Support**

- Enterprise remote support for anyone, anywhere, anytime
- Support and manage workstations, servers, POS, embedded systems, and mobile devices
- Broad platform support: Windows, Mac, Linux, Citrix, Windows Mobile, and CE
- Reach your mobile workforce securely through any Internet connection
- Easily manage virtualized environments and remote control VDI desktops

## **Trusted and Secure Remote Access**

- Strong encryption with up to 256-bit AES ensures data integrity
- Centralized 2 and 3-factor authentication protects from unauthorized access
- Superior integration with Directory Services, RSA SecurID and Smartcards
- Granular control over all user permissions through individual or group policies
- Monitor, log and investigate with customized audit trails and session recordings

## **Lower the Cost of Support**

- Scalable to any size business and easy to deploy across networks
- Consolidate your remote tools into one secure enterprise solution
- Manage system services, registry, processes, hardware & software information
- Provide real-time, secure user support inside or outside of your network
- Troubleshoot problems without interrupting end-users or critical processes

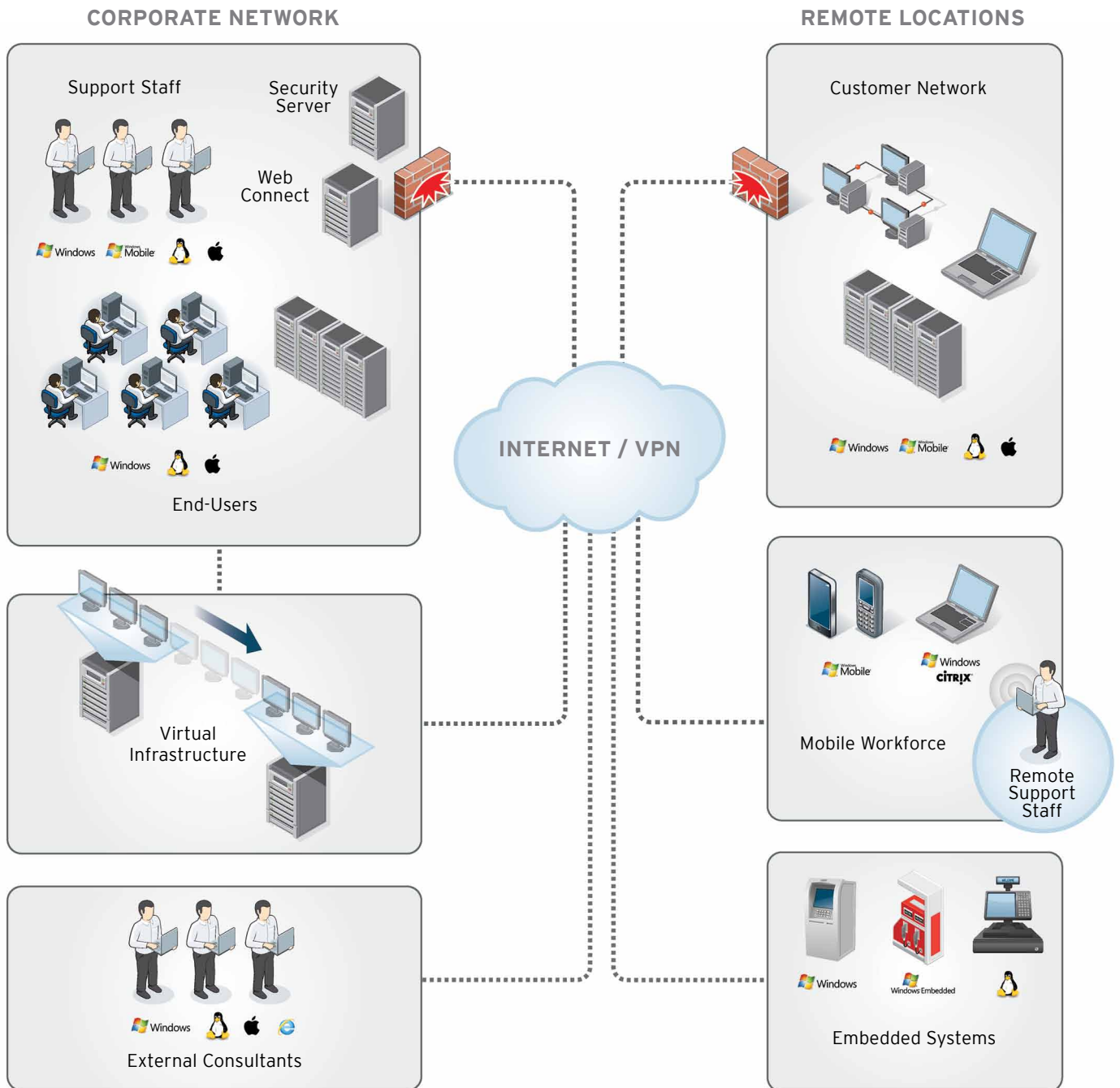
## **Meet Security Compliance Regulations**

- Lower the cost of demonstrating compliance with complete audit trails
- 256-bit AES encryption protects data and meets regulatory standards
- Achieve PCI, ISO & HIPAA compliance requirements for authentication & encryption
- Data transmission protected with FIPS 140-2 standard algorithms
- Meet government, healthcare and financial services security requirements

## **Powerful and Flexible Support Tools**

- Intuitive functions for the support team across your entire enterprise
- Automate programs and common support tasks to save time and resources
- Communicate with end-users through chat, annotation, audio & video
- Share screens, run applications and transfer files with anyone, anywhere
- Manage computers with no active OS using Intel vPro support

# Secure Remote Access and Control. Anyone. Anywhere. Anytime.



*"Netop Remote Control helps protect our IT environment and data and helps us live up to various security standards."* - REGION ZEALAND HEALTH SERVICES

*"Netop shows comprehensive security functionality and a convincing cross platform support. The program is in both LAN and WAN very efficient and powerful. In spite of an outstanding set of features the interface is very intuitive."* - PC PROFESSIONAL MAGAZINE

## EXTEND YOUR REACH

Netop Remote Control offers flexible options for secure remote access and management, even for the most complex enterprise environments.

NETOP® REMOTE CONTROL

### OnDemand

Instant Web-based Remote Support

Netop OnDemand provides immediate service for any support request regardless of location, networks, or firewalls. Individual web-based help desk sessions eliminate technical or geographic restrictions. The system integrates seamlessly with Netop Remote Control and provides unparalleled flexibility.

NETOP® REMOTE CONTROL

### Mobile | Embedded™

Remote Support for Mobile & Embedded Systems

POS systems, mobile devices, handheld terminals and embedded systems are on the front line of commerce today. To support the wide range of technology in your business, Netop Mobile and Embedded provides a swift and secure solution to minimize downtime and maximize support efficiency.

NETOP®

### SecurityServer

Superior Centralized Security

Netop Security Server is at the heart of the Netop system for centralized management of user permissions, security policies and event logging. Designed for companies with high security requirements, the Netop Security Server works with your existing infrastructure and integrates with Directory Services, RSA SecurID, Smart Cards and more.

NETOP®

### WebConnect™

Internet-Based Secure Remote Access

The larger your IT network and the wider your geographical scope, the more you rely on measures to rapidly manage resources. Netop Web Connect enables highly secure and borderless service for all of your equipment regardless of physical location and without the worry of firewalls, proxies or routers.

*“Overall, among the programs tested, Netop Remote Control is the most complete remote control and management product.”* - NETWORK COMPUTING MAGAZINE

#### NETOP REMOTE CONTROL SYSTEM REQUIREMENTS

##### Platform:

- Windows (7/Vista/XP/2000/98/Me/95, Server 2000/2003/2008)
- Mac OS X
- Linux, Linux with X.org Server
- Solaris
- OS/2
- DOS

##### Computer:

- Intel Pentium or 100% compatible (32-bit and 64-bit)

##### Memory:

- OS requirement plus an additional 32MB

##### Disk space:

- Each module requires less than 30 MB

##### Video:

- Any 100% VGA compatible graphics adapter

##### Communication:

- TCP/IP (IPv4 & IPv6): Winsock 1.1/2.0 or compatible

- IPX: Microsoft NWLink or Novell IPX
- NetBIOS: IBM, Microsoft, Novell or compatible
- Windows modem: TAPI version 1.4/2.0
- Analog modem: Any modem supporting the AT command set
- Digital modem: Any modem supporting the AT command set
- ISDN: Any ISDN adapter with a CAPI 2.0 driver
- Infrared: Any Windows operating system with IrDA enabled
- WebConnect: HTTP and/or TCP as supported by your WebConnect service



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